

PRIVACY POLICY NOTICE



Teeth 'R' Us Children's Dentistry
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Pediatric Dentist
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Diamond Bar, CA 91765
Office: (909) 396-0107

This notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully. Our office strongly believes in protecting the confidentiality and security of information that we collect about individuals.

USES AND DISCLOSURE

Our office must provide you, the patient, a description and at least one example of the type uses and disclosure that our office is permitted to make for the purposes of treatment, payment and health-care operations (all uses and disclosure, by the way that are permitted by the law without authorization by the patient)

Treatment—our office will use and disclose your Protected Health Information (PHI) for purposes of treatment, meaning the provision, coordination and management of your health care and related services. For instance, we will use and disclose your health information to coordinate benefits with third-party payer, or for consultation between our office and a specialist if required for your care.

Payment—our office will use and disclose the minimum necessary amount of your PHI to obtain payment for services rendered. For example office may share the treatment plan with your insurer to determine the coverage allowed by your benefits plan.

Health-care Operation—our office will use and disclose the minimum necessary amount of your PHI for health-care operations, such as business planning and development that involves conducting cost-management and planning-related analyses related to managing

and operating the entity, including formulary development and administration, development or improvement of methods of payment or coverage policies.

This section of our policy also must describe other purposes for which our office is permitted or required to use or disclose your PHI without your written authorization. No examples of each of the following instances are required in this notice.

Required By Law—our office may use and disclose your PHI only to extent that such use is required by law.

Public Health Activities—our office may use and disclose the minimum necessary amount of your PHI to appropriate public health authorities for reason such as, but not limited to, preventing or controlling disease, injury or child abuse and neglect.

Reporting Abuses, Neglect or Domestic Violence—our office may use and disclose the minimum necessary amount of your personal health information to the extent necessary to inform the appropriate government authority if we reasonably believe you to be victim of abuse, neglect or domestic violence.

Health Oversight Activities—our office may use and disclose the minimum necessary

amount of your PHI to a health oversight agency for oversight activity authorized by law, such as for, but not limited to, audits.

Judicial and administrative proceedings—our office may use and disclose the minimum necessary amount of your PHI in the course of any judicial or administrative proceeding if required by law to do so.

Law Enforcement Agencies—our office may use and disclose the minimum necessary amount of your PHI to a law enforcement agencies if required by law to do so.

Deceased Patient—our office may use and disclose the minimum necessary amount of your PHI to a coroner or medical examiner for the purpose of identifying a deceased person, determining a cause of death or another matter authorization by law, or to funeral directors to carry out their duties with respect to deceased individual.

Research Purposes—our office may use and disclose the minimum necessary amount of you PHI for research purposes without your written authorization only we have obtained one of the following documented institutional review board or privacy board approval, either written or verbal representations that the information is to be used only to prepare a research protocol, either written or verbal representations that the information being sought it solely for research on the PHI of decedents, or a limited data use agreement.

Specialized Government Function—If you are a member of Armed Forces, our office will use and disclose the minimum necessary amount of your PHI for military or veterans activities. Our office also will use and disclose the minimum necessary amount of your PHI for national security and intelligence activities, for protective services for the U.S. President and others. Our office also will use and disclose the minimum necessary amount of your PHI to a correctional institution or law enforcement agency if you are an inmate and that agency or institutional indicates the information is necessary.

Safety—our office may use and disclose the minimum necessary amount of your PHI if we believe doing so is necessary to prevent or lessen a serious and imminent threat to the health or safety of a person or the public and other specific circumstances.

Worker's Compensation Proceeding—our office may use and disclose the minimum necessary amount of your PHI as authorized by and to the extent necessary to comply with laws related to worker's compensation or similar program.

Patient Directory—Except when an objection is expressed by you, our office may use and disclose the minimum necessary amount of your PHI to maintain a directory of patient in the office. Said information includes your names, your location in the office, your condition described in general terms. We will inform you in advance of any such need and give an opportunity to object, except in cases of emergencies when we must exercise professional judgment to determine whether use and disclose of this information is in your best interest.

Friends, Family and Personal Representative—our office will use and disclose the minimum necessary amount of your PHI that is directly relevant to the involvement of a family member, other relative, a close personal friend or someone else identified by you. Involvement could be in relation to care or payment for services. Our office will use and disclose the minimum necessary amount of your PHI regarding your location, general condition or death to a family member, a personal representative of yours or another person responsible for the your care. Such use and disclosure will be made only with your permission if you are present, unless you are incapacitated or there is an emergency circumstance where our office must exercise professional judgment.

Federal Investigation—our office may use and disclose the minimum necessary amount of your PHI for an investigation by the U.S. Department of Health and Human Services Secretary to determine if our office is in compliance with the HIPAA privacy

regulation that requires us to protect individually identifiable health information.

Business Associates—our office may disclose the minimum necessary amount of your PHI to a business associate or allow the business associate to create or receive your PHI on your behalf only if the business associate has agreed in writing to appropriately safeguard the information.

Appointment Reminder—our office may use and disclose the minimum necessary amount of your PHI when contacting you to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to you.

Marketing—our office will obtain written authorization from you if we would like to use your PHI for marketing purposes, except for face-to-face communications or a promotional gift of nominal value provided to you while visiting this office. This office will inform you via the written authorization form if this office is to receive remuneration in connection with any marketing purpose. You have the right to revoke any authorization as long as you do so in writing.

General Authorization Statement—For any other purpose not stated in this notice, our office will not use or disclose your PHI without your prior written authorization.

PATIENT'S RIGHT

The patient—You have the right to inspect or obtain a copy of your PHI from our office. Our office requires you to submit such requests in writing to our privacy director. Our office must act on your request no later than 30 days after receipt of your request, unless the PHI requested is not maintained or accessible to our office on site. In the latter case, our office must respond to your request within 60 days of your request, and we must inform you of any such delay in writing within the initial 30-day timeframe. If further delay is required, our office must extend the time needed to respond to your request an additional 30 days provided that our office

inform you in writing of the reason for the delay and offer a date by which our office will respond to your request. Our office will provide you with access to your PHI to inspect or to obtain a copy, or both, in the form requested, if reasonable. If you agree to receive a summary of your PHI, our office will supply you with access to the summary. Our office will charge you a cost-based fee for the provision of any copies provided to you.

Denial of Access Appeals—if our office denies your request for access to your PHI in whole or in part, we must provide you with access to any other PHI for which access is not denied. For the information that is denied, our office must inform you in writing of this denial within 30 days of the original request, and the statement must provide the basis for the denial. Reasons for denial may include the following circumstances. The doctor has determined, using his professional judgment, that access to the information is reasonable likely to endanger the life or physical safety of you or another person, the information requested makes reference to another person (unless the other person is a health-care provider) and the doctor has determined, using his professional judgment, that granting your request is reasonable likely to cause substantial harm to this other person; and when the request for information is made by your personal representative and the doctor, using his professional judgment, has decided that the provision of the information to the personal representative is reasonable likely to cause substantial harm to you or another person. If access to your PHI is denied for the reasons, you have the right to have the denial reviewed by Ruby, who has agreed to serve in this capacity for our office manager. Cannot be involved in the original decision to deny access to your PHI. Our office will inform you in writing as to decision by: 3-4 weeks.
Within a reasonable period of time.

Restriction—You have the right to request restriction on certain uses and disclosures of your PHI, though our office is not required to grant such request.

Confidential Communication—You have the right to request, and our office must accommodate, reasonable requests to received confidential communications of PHI from our office by alternative means or at alternative locations.

Accounting of Disclosure—You have the right to received an accounting of disclosure of your PHI made by our office for the six years prior to the date on which the accounting is requested. The following disclosure is exempted from this accounting. Disclosure to carry out treatment, payment and health-care operations; to you, the patient; for incidental use or disclosures; disclosure made according to your written authorization; for the office patient directory; for national security, for correctional institutions; for a limited data set; or any disclosure that occurred prior to April 14, 2003. Our office will provide you with a written accounting that includes the disclosures required to be listed, such as those to business associates to our office. This accounting will include the date of disclosure, the name of the entity or person who received the PHI.

Electronics Notice—You have the right to received a paper form of this notice of privacy policies from our office upon request if this notice was received electronically.

Right to Amend—You have the right to request our office amend your PHI. Our office, however, may deny such a request if we determine that the PHI was not created by our office, is not part of designated record set, the information is not available for access to you, or the current information is accurate and complete. Amendment request must be made in writing to our privacy director. Our office must act on such request within 60 days of receipt of such requests. If we deny your requests we will inform you in writing within 60 days, indicating one of the reasons listed previously as the basis for the denial. If you do not submit a statement of disagreement, you may request that our office provide your request for amendment and the denial with any future disclosures of your PHI that is the subject of the amendment. If you submit a statement of disagreement (limited to 500

words), our office may prepare a written rebuttal to your statement. We will provide you with the copy of the rebuttal.

DENTAL OFFICE DUTIES

Our office is required by law to maintain the privacy of your PHI and to provide you with notice of our legal duties and privacy practices with respect to PHI. Our office is required to abide by terms of the notice currently in effect. Our office reserves the right change the terms of this notice and to make the new notice provisions effective for all PHI that we maintain.

COMPLAINTS

Patient may file a complaint with our office and with the U.S. department of Health and Human Services Secretary if they believe their privacy right has been violated. Complaint must be filed within 130 days of when you knew or should have known that the alleged violation occurred. To do so, please request a complaint form from our privacy director. Please be assured, patient who filed complaints will not be retaliated against for doing so.

CONTACTS

For more information about office's privacy policies, contacts:

Privacy Director: Ruby
Telephone: (909) 396-0107

EFFECTIVE DATE

This notice for our practice is effective as of :
APRIL 15, 2003.